

# Patient Visit and Payment Information Guide

Please read this important information before your appointment



## Alert

- To keep patients and staff safe, we have the following guidelines during COVID:
- You are required to wear a mask at all times during your visit. If you do not have a mask, we will provide you with one upon your arrival.
- When you arrive at the health center staff will ask you questions about feeling sick.
- If you feel like you could be sick, please stay home and call us to reschedule your appointment.
- You may bring one guest with you into the health center. They will be required to wear a mask at all times.



## Paying for your visit

- Please bring your photo ID and insurance card with you.
- We accept State of Wisconsin public insurance.
- We can help you apply for the WI public insurance program Family Planning Only Services (FPOS), which covers almost all of our services, if you qualify. If you would like to apply for FPOS or other public insurance programs before your visit, please visit: [www.access.wi.gov](http://www.access.wi.gov).
- We also accept private insurance. Please check with your insurance company to see if PPWI is in your network.
- Payment can be made with cash, check, money order, and all major credit/debit cards. Payment is expected at the time of service. Our prices are low-cost, affordable and we do not deny anyone services based on inability to pay.
- Donations are welcome at the time of your visit and will help us continue to provide care, no matter what.



- If you have any additional questions about your visit, please call us at 1-844-493-1052.