

Notice of Good Faith Estimate

For patients who do not have or are not using insurance

You have the right to receive a Good Faith Estimate explaining how much your medical care may cost. Under the law ([No Surprises Act](#)), health care providers need to give patients who do not have insurance, or who are not using insurance, an estimate of the bill for medical items and services.

- You have the right to receive a Good Faith Estimate for the total expected cost of any non-emergency items or services. This includes related costs like medical tests, prescription drugs, equipment, and hospital fees.
- You can also ask your healthcare provider, and any other provider you choose, for a Good Faith Estimate before you schedule an item or service.
- The information provided in the Good Faith Estimate is only an estimate regarding items or services reasonably expected to be furnished at the time it is issued. Actual services or charges may differ and may not be reflected in the Good Faith Estimate.
- If you schedule your service at least three (3) days in advance, make sure your health care provider gives you a Good Faith Estimate in writing at least one (1) business day before your medical service or item.*
- The Good Faith Estimate is not a contract and does not require the uninsured self-pay individual to obtain the items or services from any of the providers or facilities listed on the Good Faith Estimate.
- At Planned Parenthood Keystone, total costs for family planning services are based on a sliding fee scale determined by your household income and size.
- Make sure to save a copy or picture of your Good Faith Estimate.

If you receive a bill that is at least \$400 more than your Good Faith Estimate, you can dispute it. As a first step, Planned Parenthood Keystone recommends contacting our billing department at 1-800-522-1012 for investigation and resolution.

If the dispute remains unresolved, or you have questions, and/or want more information about your right to a Good Faith Estimate, visit www.cms.gov/nosurprises. Initiation of the patient-provider dispute resolution process will not adversely affect the quality of health services furnished.

*If the Good Faith Estimate is mailed, Planned Parenthood Keystone cannot guarantee USPS delivery status.