



Planned Parenthood of
Southwest and Central Florida

Thank you for making your appointment online!

Please review this information. If you have any additional questions, please call us at **941-567-3800**.

Telehealth Alert:

We have scheduled your visit to be done by telehealth. This means you do not need to come to the health center.

**Information
Regarding Your
Telehealth Visit**

Important Information

- We have scheduled your visit to be done by Telehealth which means it will take place through a video connection. It will not take place at a health center. If you are having symptoms that require an exam, please call **941-567-3800** to schedule and in person visit.
- You will receive a text confirming the date and time of your appointment.
- To change or cancel your appointment, please go online or call us at **941-567-3800**.
- If you need to come into the Health Center, we will set up a time for you to do so at the end of your video visit.

Before your visit

- Prior to your visit, you will receive a text with a link to the appointment. This will be active 15 minutes prior to your appointment. You can connect from either your computer or your phone.
- You will be asked for permission for access to your camera and microphone. Select "allow". You will then be entered into the waiting room.
- Make sure that you have reviewed the Notice of Privacy Practices and HIPAA consent from our website at <https://www.plannedparenthood.org/planned-parenthood-southwest-central-florida/medical-services/confidentiality>
- Find a quiet and private place for this video chat. Moving around a lot can make it harder to hear and listen. You might want to plug in your headphones for this.

Laboratory testing

- If your provider orders lab tests for you at your telehealth visit, the lab orders will be sent directly to the lab electronically, you do not need a paper lab slip. Your provider will let you know which lab you need to go to.
- If you are getting STI testing with a urine sample, please avoid emptying your bladder for one hour prior to visiting the lab. If you have any problems with your lab order, please call us at **941-567-3800**.

**Paying for
Your Visit**

- We request payment in full at the time of your visit.
- Credit card information will be collected, and payment will be processed at the end of your visit.
- Using insurance? During your visit we will instruct you on how to provide a copy of your insurance card and photo ID.

**Enroll in
PPSWCF
Patient Portal**

- We encourage you to activate your Patient Portal.
 - You can message your provider, check your lab results, or pay a bill on Patient Portal.
- Visit [PPSWCF.org](https://www.nextmd.com/ud2/Enroll/TermsAndConditions.aspx?practiceld=ead7f307-5915-42fa-8d86-14c0b85f7702) to request enrollment or click on the following link: <https://www.nextmd.com/ud2/Enroll/TermsAndConditions.aspx?practiceld=ead7f307-5915-42fa-8d86-14c0b85f7702>
- Your request will be approved within 24 hours after your visit is completed.