

ABOUT YOUR TELEHEALTH VISIT

Thank you for making your appointment with us. Please review this information and give us a call at 800-230-7526 if you have any questions.

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We have scheduled your visit to be done by telehealth. **This means that you do not need to come into a health center.**

- Planned Parenthood is offering telehealth visits in an effort to make sure we can take care of your health needs as quickly as possible and in as many ways as possible.
- Your visit will be conducted via a secure video conference similar to FaceTime and other video chatting apps. You should be alone in a private location (like your home or parked car) during the visit.
- Have your state ID, or school ID/year book for minors, ready to show on camera at the time of your appointment.
- You must be physically within the State of Michigan during your visit.
- If you have not joined within 5 minutes after the start of your visit, we will cancel the appointment.
- The telehealth visit should take approximately 40 minutes.
- If you are requesting a birth control prescription and haven't had a blood pressure reading within the last 3 months, please get one before your visit if possible. You can have it done with a home monitor or at a pharmacy.

STEPS FOR ACCESSING YOUR TELEHEALTH APPOINTMENT

Important: Please allow 15 minutes before your telehealth appointment start time to complete the MyChart registration and eCheck-In steps. You will be required to register for MyChart in order to complete your telehealth appointment.

- Within one hour of your appointment time, an email to register will be sent to the email address you provided while scheduling your appointment.
- Follow the steps in the email message to begin the registration process.
- You can access MyChart via the web or a mobile app. It is recommended that you download the "MyChart" app if you are using a mobile device.
- Please allow about 15 minutes before your appointment start time to complete the eCheck-In process once your MyChart account has been activated. You will not be able to access your telehealth appointment until the eCheck-In process is completed.
- After starting your telehealth video visit, MyChart will refer you to Teladoc for your telehealth appointment.
 - Mobile: The Teladoc Health Patient app (available on App Store for iPhone) OR the Teladoc Health app (available on Google Play for Android).
 - Desktop: Teladoc through Chrome or Firefox browsers.

PAYING FOR YOUR VISIT

- We request payment in full through MyChart before your scheduled appointment time.
- You will need to pay \$35 online through MyChart, unless you have insurance. If you have commercial insurance, please pay your co-pay or deductible through MyChart. If you have Medicaid, most often you do not have any payment due.