Message from Our Leadership

In fiscal year 2019 Planned Parenthood affiliates across the country faced many challenges resulting from hostile political environments, both federally and at the state level. They included:

• The release of the Final Title X Gag Rule by the Trump-Pence Administration
• The nomination and confirmation of Supreme Court Justice Brett Kavanaugh
• The Administration’s attempt to dismantle the ACA’s requirement that employers cover birth control
• Radical attempts to restrict abortions included an unprecedented number of bans introduced in state legislatures

In an effort to enhance needed services to our patients, we implemented the following in FY19:

• Limited Primary Care at our Coatesville Center
• PrEP Vaccines for HIV Prevention at all Health Centers
• Online Appointments for Abortion Services
• Appointment Text Reminders
• Online Health Services via a Statewide Collaboration

We expanded our community-based outreach and marketing to secure relationships with other health care providers and referral sources. We enhanced our digital marketing and patient-recruitment and retention strategies. Our education programs reached more than 3,000 teens, parents and youth-serving professionals. Our advocacy work continued to draw new activists who, along with our existing base, helped us successfully build public support for our work and mission.

Our work to ensure the financial solvency and sustainability of our business model included our collaboration with our neighboring affiliate, Planned Parenthood Keystone, combining our Finance, IT, Purchasing and Security departments. We also engaged in a collaborative effort with nineteen Planned Parenthood affiliates to explore and design a clinically integrated network.
We continued concentrating on our efforts to improve employee engagement and patient experience through an emphasis on diversity, equity and inclusion. The foundation of this commitment is our In This Together Workplace Values that describe how staff members collaborate to improve our internal environment along with strengthening our external focus on equity and inclusion.

In July Planned Parenthood Southeastern Pennsylvania (PPSP) and Planned Parenthood affiliates across the country withdrew from the Title X program, reinforcing our commitment to provide comprehensive, unbiased information to our patients. Despite a gap in funding, PPSP is continuing to provide low-fee and no-cost services to all who need them.

Thank you for helping to support our pledge to protect our most vulnerable communities and working with us toward a brighter future for all.

Forward together,

DAYLE STEINBERG  
President & CEO

REV. MARVIN A. MARSH  
Board Chair
Patient Services Accomplishments

In response to a competitive market and changing patient needs, we implemented several projects focused on enhancing the overall patient experience. We launched limited primary care services at our Coatesville Health Center, which included driver’s license exams, one-time medication management for certain chronic illnesses, and smoking cessation and weight-management programs. We expanded online appointment scheduling to include abortion appointment scheduling for three of our four surgical locations. Through a statewide collaboration with Planned Parenthood Keystone and Planned Parenthood of Western Pennsylvania, we launched online health services for birth control and treatment for urinary tract infections. Services are delivered through an app called PP Direct and close to sixty percent of the patients who received online health services were new patients to Planned Parenthood. We expanded the number of health centers that offer PrEP; we began sending post-visit patient satisfaction surveys via text, as well as text appointment reminders for all appointments.

In FY19 we provided:

- **64,478 family planning visits** to 38,607 individuals in 8 health centers
- **8,066 abortions** in four sites; 54% of these were medication abortions.
- **4,055 screenings for cervical cancer** through pap tests; 194 received follow-up care.
- **110,003 STI tests**
- **4,280 doses of Emergency Contraception**
- **1,937 IUD insertions and 849 contraceptive implants inserted**, marking a 62% increase in Long-Acting Reversible Contraceptives (LARC).
External Affairs
Accomplishments

Attacks on reproductive rights and access to services, both in Harrisburg and Washington continued and we mobilized supporters to fight back. We worked on the 2018 elections with Planned Parenthood PA Advocates & PAC and made strides in the number of supportive elected officials in our Congressional delegation and in Harrisburg.

• The fight to preserve the Title X national family planning program continued throughout the fiscal year. We mobilized supports to oppose the Trump administration’s proposed changes to the program, held a press event with Governor Wolf and partner providers, and participated in a national lobby day in DC. We worked with the Governor to identify state funds to maintain the services provided by Title X.

• We fought against the nomination of Brett Kavanaugh to the US Supreme Court and against a Pennsylvania bill banning abortion in the case of the diagnosis of Down syndrome.

• We collaborated with partner organizations to regain Medicaid coverage for abortion services in Pennsylvania, and worked with PA’s Campaign for Women’s Health on proactive legislation for issues including sex education and birth control access. We developed relationships with an unprecedented number of newly elected supportive legislators.

• We showed up in solidarity with organizations leading fights for racial justice and the rights of immigrants, LGBTQ people and workers. We strengthened partnerships with local campus leaders through PP Generation Action Chapters. Our volunteer program stayed strong, through participation in long-standing programs, including our hand-holder and patient-escort programs, along with continued growth in our health center advocacy program. Young Advocates and Leadership Advocacy groups continued to grow in strength and number.
Education Accomplishments

PPSP provided sexuality education programs to teens, parents, and youth-serving professionals of varying backgrounds and cultures. Our education programs are age and developmentally appropriate, medically accurate, population-specific and informed by science and sexuality health education’s best practices.

- **1,028 students visited our Health Resource Centers** in two Philadelphia high schools.

- **27 young LGBTQA people participated in weekly group meetings and activities** with their peers at SPOT, a Space to be Proud, Open and Together.

- **327 Achieving Independence Center members attended Healthy Relationship classes**: 31 were tested for sexually transmitted infections; 26 peer educators were trained; 84 received supportive one-on-one counseling; and 6,225 safer sex materials were distributed.

- **2,237 young people in our four-county area benefitted from our Community Education programs** on STI and pregnancy prevention and other topics.

- **3,040 people were reached through tabling and crowd-canvasing**: 41 health center appointments were made for education participants; 319 patients were referred to PPSP health centers; and 55,905 safer-sex materials were distributed.

- **Volunteer educators worked 24 hours** and provided 8 programs to 96 participants.

- **We provided 460 tests** for Chlamydia and Gonorrhea.
Fiscal Year 2019
JULY 1, 2018 - JUNE 30, 2019

Where the money comes from

- **44%**  
  Patient Service Revenues (Health Centers)
- **22%**  
  Community Support
- **22%**  
  Patient Services (Surgical Centers)
- **10%**  
  Government Grants & Contracts
- **2%**  
  Other Revenues

Where the money goes

- **54%**  
  Patient Services (Health Centers)
- **21%**  
  Patient Services (Surgical Centers)
- **15%**  
  Administration Expense
- **3%**  
  Public Information & Advocacy
- **3%**  
  Fund Raising
- **3%**  
  Education & Professional Development
Thank you, Donors!

We thank the many donors in our service area for generously supporting Planned Parenthood Southeastern Pennsylvania and Planned Parenthood Federation of America in Fiscal Year 2019. Your commitment enabled us to provide the reproductive health care services and information people need to plan their families and their futures.

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