

Planned Parenthood League of Massachusetts 800-258-4448

Planned Parenthood League of Massachusetts complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Planned Parenthood League of Massachusetts does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

- Planned Parenthood League of Massachusetts provides free aids and services to people with disabilities to communicate effectively with us such as qualified sign language interpreters and written information in other formats (larger print, audio, accessible electronic formats, or other formats).
- Planned Parenthood League of Massachusetts provides free language services to people whose primary language is not English, such as qualified interpreters and information written in other languages

If you need these services, then please contact PPLM by phone at 800-258-4448 or inform a staff member.

If you believe that Planned Parenthood League of Massachusetts has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, then you can file a grievance with: the Health Care Compliance Officer. You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, then the Health Care Compliance Officer is available to help you. You also can file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue SW
Room 509F, HHH Building, Washington, DC 20201
1- 800-868-1019, 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.