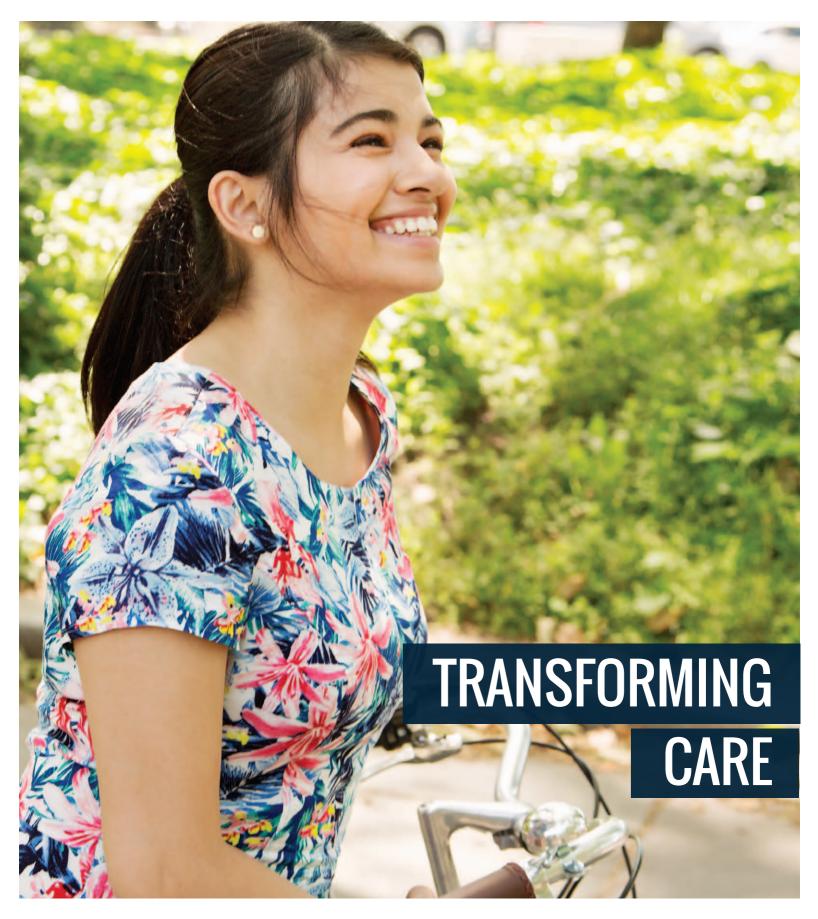


Planned Parenthood of Greater Ohio

#### **Program Report** | 2013-2014



#### Dear Friends,

It has been a dramatic year—dare I even say, a transformative one—for both the health care industry and for Planned Parenthood. Here in Ohio, we tackled the challenges of a new health care marketplace while expanding our core services and came out of the process more committed than ever.

I'm proud to say that Planned Parenthood of Greater Ohio stands strong as part of the complex health care landscape, providing reliable, high-quality care to women and families throughout the state.

We have stood with and for women through it all, as we have strengthened our foundation of sound business practices and talented medical professionals to better serve those who rely on us.

With enormous support from our patients, funders, and donors like you, we are making a powerful impact on our communities by ensuring that Ohio women and families receive the highest quality of care.

#### As we look to the future, we will continue to:

- Rely on the incredible leadership of our Board of Directors, Community Leadership Councils, and supporters throughout Ohio.
- Teach young people about their health care options and how to advocate for their own health care needs.
- Play an important role in the health care debate, and continue to give young people throughout Ohio the care they deserve.

Personally, helping to give Ohio women and families the health care they deserve is a privilege, and the last year at Planned Parenthood has been nothing short of amazing. Please accept my gratitude for being part of this transformative work.

Together, we are helping to change lives.

Sincerely,

Katie Chatas | NEW ALBANY

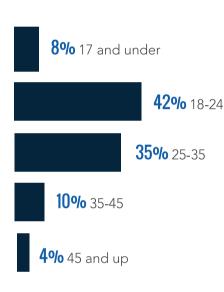
Kate Choten

Chair, Board of Directors

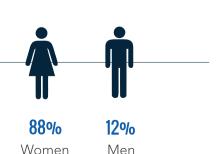
# PLANNED PARENTHOOD OF GREATER OHIO

56,939

Patients turned to Planned Parenthood this year



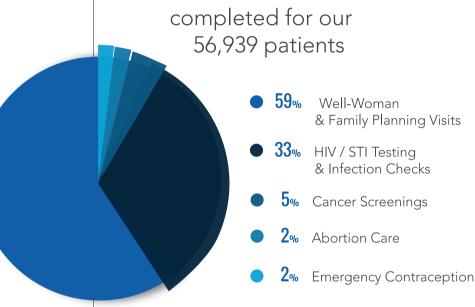
40% of our Patients were **New Patients** 



# by the numbers

95,568

**Medical Visits** were completed for our 56,939 patients



136,300 **Condoms** distributed 11,915

#### **Cancer Screenings**

were performed Read more about just one of the many life-saving screenings—on Page 5

## Transforming the quality of care



245
Total employees

Advance Practice
Registered Nurses

1,314

Years of combined experience amongst our staff

Patient Services | Page 4

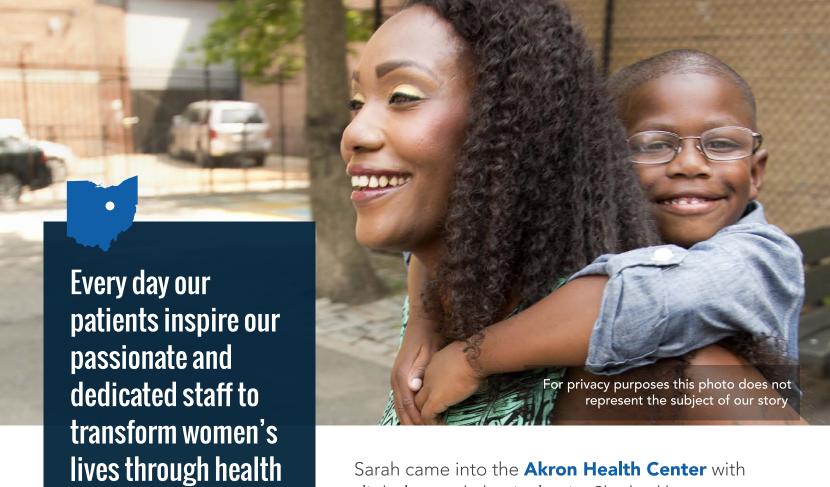
# Our Health Center Associates Are Exceptionally Qualified and Trained

Our professional staff help Ohioans make healthy, responsible decisions while respecting individual dignity and confidentiality at each of our health center locations. We employ a range of certified health care professionals to care for our patients, including board-certified physicians, CNPs, CNMs, APRNs, RNs, and LPNs.

# Our Health Center Infrastructure is Modernizing to Our Patients' Benefit

Our patients move around—a patient may grow up in Toledo, go to college in Youngstown, and get her first job in Akron. Planned Parenthood is everywhere she is, and our new electronic health records (EHR) system allows her medical history to follow her as well.

- Patients can bring in x-rays and test results from other providers, and we can scan those into our system for a more complete patient history.
- EHR houses diagnosis codes our nurses and doctors use regularly and helps to provide greater accuracy for billing purposes.
- Insurance companies can be connected to us through the EHR system to provide more prompt reimbursement for patient services.



Sarah came into the **Akron Health Center** with slight lower abdominal pain. She had been to two other doctors prior to coming to Planned Parenthood, and each of them dismissed her symptoms. But Sarah knew that something in her body was just not right—and she trusted Planned Parenthood to help her.

Our clinician found that Sarah's uterus was extremely enlarged and suspected it could be something serious. Our case manager helped to enroll Sarah in an affordable insurance plan that would cover a specialist and identified a local oncologist who could see Sarah quickly and perform the necessary advanced tests.

care. Sarah's story

is a great example:

Sarah's concerns were confirmed: she had uterine cancer. We caught her condition in its early stages, however, and the oncologist was successful in removing the cancer.

After surgery Sarah returned to the Akron Health Center to personally thank the staff for fighting for her health and not overlooking her symptoms.

We were there for Sarah, and thanks to you we're here for thousands more women and families who deserve a health care provider that listens to patients' concerns and delivers thorough, comprehensive care. No matter what.

#### **Transforming our voice**

When Ohio's biannual budget was signed in June 2013, it created some of the most restrictive abortion measures in the nation. Not surprisingly, it ignited a fire in our supporters, activists, and donors, who rallied on behalf of women across the state.

Together with our Public Affairs and Health Services teams, we raised our voices to new levels and found strength amidst the adversity. Faced with unacceptable barriers to care and the possible disruption of services, our teams worked tirelessly with advocates and coalition partners throughout Ohio to prevent further restrictions on women's health and rights. And as our board-certified

medical staff considered ways to comply with the new laws, they also ensured that every patient would have continued access to affordable, non-judgemental care.

In the end, Ohio legislators' persistent efforts to interfere with a woman's ability to make private, personal decisions about her pregnancy and health served to strengthen our resolve ... and our business. We met the challenge with passion and practicality, evolving our services to comply with new laws and uphold the highest standard of care. No matter what.

WE'VE ADDED

16,550
SUPPORTERS THIS YEAR

f 9,274
Facebook Likes

3,189
Twitter Followers



# Transforming the community

Our comprehensive sex education programs experienced 35 percent growth last year. That means 35% more young people are empowered to make responsible decisions about relationships, their bodies, and their health care. We're helping them bust myths and know the facts to become part of the healthiest generation ever.

15,840

Attendees to outreach events

10,622

Attendees to sex ed presentations

25 / 2,287

**25** Peer Educators educated

2,287 of their peers reached

Thanks to your generous support, our Peer Education Program is expanding to endow more teens with the knowledge, presentation skills, and leadership abilities to help them become successful adults while reaching even more peers and community members.



Peer Education in Cleveland has been reinvented through a new partnership with the LGBT Center of Cleveland.

The students receive training in three areas:

- Sexual and reproductive health
- Reproductive health services offered by PPGOH
- LGBTQ inclusivity—breaking down stereotypes and gender biases

For the LGBT Peer Education in Cleveland, we trained:

**10** Peer Educators from

8 Schools in 6 School districts

### **Transforming our support**



In May, Planned Parenthood Federation of America President & CEO Cecile Richards spoke to a packed ballroom to help raise funds for patient care.

Cecile spoke about the expansion of options available to Ohioans, both through new services being offered at PPGOH, and by the current generation of young women who are gaining access to the health care system thanks to the Affordable Care Act.

She also shared how Planned Parenthood is continuing to innovate new ways of reaching young women. And it's all because of supporters like you!

#### NUMBERS ON THE YEAR

5,700

Number of donors

\$1,518,841

Total amount raised

76

Foundations that supported us

\$1,204,328

Total Foundation support

# PPGOH Volunteers Transform Ohio Through Our Community Leadership Councils

The new CLC structure actively strengthens ties among the most dedicated and motivated volunteers in Ohio.

Planned Parenthood of Greater Ohio is strong because of the time, talent, and treasure that you provide. Because of your support women know they have a trusted health center nearby. No matter what.

"With our new CLC structure, we more accurately reflect our status as a state-wide organization devoted to protecting the health of women, men and teens across Ohio."

Maara Fink | TOLEDO Statewide CLC Co-Chair

"We've always been united in the work that we do; now that we're more connected than ever, there is nothing we can't accomplish!"

Jennifer Shima | YOUNGSTOWN Statewide CLC Co-Chair

#### **SPECIAL EVENTS**

# \$310,000

Our special events raised more than \$310,000

Thank you to the Volunteer Chairs and Event Committees all across the state who helped make the following special events such a success!

Art of Prevention
TOLEDO
The Beer and Cheese
Incident
ATHENS

Chocolate and Champagne Affaire ATHENS

Condom Couture
COLUMBUS
Guest Bartending

AKRON

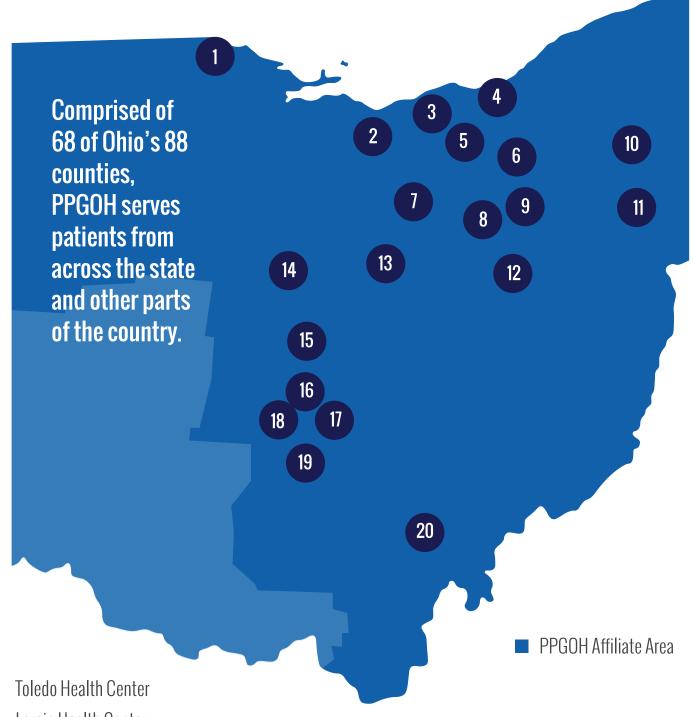
Making a Spash

MAHONING VALLEY





**Dress and Cookies both made from Condoms** 



- 2 **Lorain Health Center**
- Rocky River Health Center
- Cleveland Health Center
- Old Brooklyn Health Center
- Bedford Heights Health Center 6
- Medina Health Center
- Akron Health Center

- 9 Kent Health Center
- 10 Cortland Health Center
- 11 Youngstown Health Center
- 12 Canton Health Center
- 13 Wooster Health Center
- 14 Mansfield Health Center

- Delaware Health Center 15
- North Columbus Health Center 16
- East Columbus Health Center 17
- Franklinton Health Center 18
- Circleville Health Center 19
- Athens Health Center 20

#### **OUR SERVICES**

Pelvic exams and Pap tests

Birth control, including emergency contraception

Pregnancy testing and options information, including referrals for adoption and prenatal care

Breast cancer screening

HPV vaccine

Colposcopy, Cryotherapy, and LEEP

STD testing and treatment

HIV testing and referrals

Early cervical cancer diagnosis and treatment

Urinary tract and vaginal infection treatment

Essure non-surgical tubal ligation sterilization

Referrals for specialized care

Surgical and medication abortion

Comprehensive sex education programs—from

abstinence to birth control

# In a survey, our patients gave Planned Parenthood outstanding ratings:

99.1%

Said "Yes" they would return to Planned Parenthood

98%

Agreed that Parenthood gave them exactly what they needed when they needed it

97%

Said "Yes" when asked if they'd recommend Planned Parenthood to others

#### BOARD OF DIRECTORS

Catherine (Katie) Chatas

NEW ALBANY | Chair

Iris Harvey

KENT | Vice Chair

Paul Giorgianni

**GRANDVIEW** | Treasurer

Jennifer McNally

COLUMBUS | Secretary

Edgar Avila

**PERRYSBURG** 

Alexa Sweeney Blackann

**BOARDMAN** 

Greg Gale

**ROCKY RIVER** 

Liz Maule Gleason

**ATHENS** 

Adarsh Krishen, M.D.

**AKRON** 

Sandra Lopez

REYNOLDSBURG

Rebecca Nelson

**COLUMBUS** 

William (Bill) G. Porter II

**BFXIFY** 

Jan Roller

CLEVEL AND

Lou Stevens

SHAKER HEIGHTS

Lonni Thompson

COLUMBUS

Susan Wilkof

CANTON

#### **MANAGEMENT**

Stephanie F. Kight

President & CEO

Kathy Crawford

Chief Operating Officer

Barbara L. Singhaus

Chief Financial Officer

David W. Wittkowsky

Chief Administrative Officer

**VISION:** To create a world where sexual and reproductive rights are basic human rights, where access to health care does not depend upon who you are, and where every woman has the opportunity to choose her own path to a healthy and meaningful life.

MISSION: We protect, promote and provide empowered health care for generations of women, men, and families across Ohio.



206 E. State Street Columbus, OH 43215

www.ppgoh.org