A MESSAGE TO OUR SUPPORTERS

Your support makes the work possible. Together, we change people’s lives.

In 2013, PPNNE served more than 42,000 women, men and teens. That is 42,000 lives you helped change for the better. It is something to be proud of, and we’re so grateful for your partnership.

“Thank you for making sure my health comes first. Thank you for helping me in my times of need. Thank you for guiding me when I have questions. Thank you for being financially accessible. Thank you for making a difference. And thank you from my parents, my siblings, my grandparents, my boyfriend, my future husband, and my future babies who will all have a better life because of what you do!”

-A PPNNE patient from NH

This is exactly what we mean when we say we are the Provider of Choice for our patients. This is the special brand of health care we provide. This is the work we do every day. This is what your support makes possible.

We put patients in control of their sexual health by empowering them with knowledge and choice and celebrating their unique sexuality. We are reaching further, talking louder, and making a difference in the lives of more people. We are the provider of choice.

2013 ACCOMPLISHMENTS

Advocacy
With your support, we:continues the fight to protect reproductive freedom, blocking three anti-abortion bills in Maine.

Worked with the Portland, Maine City Council to establish a patient safety zone near our Portland health center to protect our patients.

Passed an Expanded Partner Therapy (EPT) bill in Vermont, allowing the partner of a patient diagnosed with certain Sexually Transmitted Infections to receive the same medical care.

Passed a bill in Vermont establishing a pilot program to fund telemedicine provided outside of a health center. This would make it possible for patients to receive care at sites in other areas.

Established an Expanded Partner Therapy pilot program in Maine and New Hampshire, and helped more than 1,000 individuals that receive services to date. We also secured private grant support to launch a similar program in the future.

Passed a bill in New Hampshire requiring Medicaid Services planning changes to add patients up to 185% of the Federal Poverty Level (FPL) to the family planning program.

Expanded our education programs in Vermont, and built the groundwork to launch a similar program in New Hampshire in early 2014.

Doubled the audience we reached online, garnering more than 1.7 million views on our Youtube channel A Naked Notion, which provides sexual health information through a popular video series with vlogger Laci Green.

Education
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Health Care
With your support, we:

Earned a 98% approval rating from our PPNNE patients.

Implemented Electronic Health Records (EHR) at four health centers, with another nine sites scheduled to go live in 2014. EHR improve coordination between health centers and providers, reduce the likelihood of medical errors, and reduce administrative costs.

Completed a successful telemedicine pilot in Vermont’s Northeast Kingdom, paving the way for increased access to medical care in rural communities.

Passed a bill in New Hampshire, including more than 250 sites, including pregnancy tests, Home Test Kits, and Loop kits, and abortion services, and now by expansion in the uninsured.

With your support, we:

Expanded our education programs in Vermont, and built the groundwork to launch a similar program in New Hampshire in early 2014.

Doubled the audience we reached online, garnering more than 1.7 million views on our Youtube channel A Naked Notion, which provides sexual health information through a popular video series with vlogger Laci Green.

PPNNE Program Support
Contact Information

Maine

99 Middle St., Suite 2
Burlington, VT 05401

1.800.854.9762

New Hampshire

89 South Main St.
West Lebanon, NH 03784

1.800.622.4122

North Carolina

901 Church St., Suite 1
Raleigh, NC 27601

1.800.854.9762

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LOCATIONS

PPNNE: THE PROVIDER OF CHOICE

Our Patients
With help from our generous supporters, we were able to provide our patients $9 million dollars worth of free or discounted health care. 86% of our patients had an income of less than $12,500 per year.

Patient Location:

- 34% New Hampshire
- 33% Vermont
- 33% Maine

Patient Age:

- 56% 20’s
- 16% 30’s
- 9% 40’s
- 3% 50+

Patient Gender:

- 91% Women
- 9% Men
Because no one else does what we do.

Situation, patients come to us for help with some he may be single or married. No matter what their needs are, we are here to help them navigate their health care. I see that every day.

Patients came to us seeking:

• ’s at risk. She brought to the exam room. Our care PPNNe provides will only increase.

Across the region, PPNNe Navigators are providing direct assistance to individuals and families and conducting education so that all people can make the right health care decisions. I know that the need for the unique services and expertise that PPNNe offers will continue to grow.

We are so grateful to you for your support and for the support of the many businesses and organizations that have helped us continue to bring to the communities we serve.

Some of the most profound issues of their lives – sexual health, family planning, and reproductive health care – affect the quality of their lives and remove access to reproductive health care. I see that every day.

Patients have told us that without the care and guidance provided by the navigators, they would not have been able to navigate the complex world of health insurance.

The most important thing we do is to provide people with the information they need to make the right health care decisions. I see that every day.
Making a Difference Everyday

By now we’ve all heard numerous stories about the incredible work we do, and the deep-broth of these stories lead us to wonder about their insurance questions. We appreciate and respond to every story. A survey of PPNNE patients has helped us identify the most common issues that arise around health care. We apply for and receive three major grants to help provide services to those with limited insurance. We applied for and received three major grants to help provide services to those with limited insurance.

For nearly 50 years, our patients have relied on us for high-quality, reproductive health care. We see 42,649 patients at our 21 health centers across Maine, New Hampshire and Vermont, for a total of 6,595 visits. Patients come to us for help with some of the most profound issues of their lives – sexual health, education so that all people are educated about their reproductive health. We strive to make in people’s lives every day.

At a Glance

In 2015, PPNNE served 32,669 patients in our 21 health centers across Maine, New Hampshire and Vermont, for a total of 6,595 visits.

Services Provided:
- Services for women of all ages
- Birth control, including emergency contraception
- Testing and treatment for urinary and vaginal infections
- Counseling and testing
- Colposcopy and cryotherapy
- Medical and surgical abortions
- Management of CHoice Society

We see 42,649 patients at our 21 health centers across Maine, New Hampshire and Vermont, for a total of 6,595 visits. Patients come to us for help with some of the most profound issues of their lives – sexual health, education so that all people are educated about their reproductive health. We strive to make a difference in people’s lives every day.
A MESSAGE TO OUR SUPPORTORS

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In 2013, PPNNE served more than 42,000 women, men and teens. That is 42,000 lives you helped change for the better. It is something to be proud of, and we’re so grateful for your partnership.

“Thank you for making sure my health comes first. Thank you for helping me in my times of need. Thank you for guiding me when I have questions. Thank you for being financially accessible. Thank you for making a difference. And thank you from my parents, my siblings, my grandparents, my boyfriend, my future husband, and my future babies who will all have a better life because of what you do!”

- A PPNNE patient from NH

This is exactly what we mean when we say we are the Provider of Choice for our patients. This is the special brand of health care we provide. This is the work we do every day. This is what your support makes possible.

on behalf of the staff and the patients of PPNNE, thank you.

2013 ACCOMPLISHMENTS

Advocacy
With your support, we:
- Continued the fight to protect reproductive freedom, blocking three anti-abortion bills in Maine.
- Worked with the Portland, Maine City Council to establish a life-saving patient safety zone at our Portland Health Center to protect our patients.
- Passed an Expanded Partner Therapy (EPT) bill in Vermont, allowing the partners of a patient diagnosed with certain Sexually Transmitted Infections to receive treatment.
- Passed a bill in Vermont establishing a pilot program to test Telemedicine provided outside of a health center. The model would allow a provider to consult with a patient at their home or from their mobile device.
- Expanded clinic locations in northern Maine and New Hampshire, and helped more than 1,500 individuals that increased coverage to 1,000+ by the Medicaid insurance and certain programs in northern Maine.
- Passed a bill in Vermont requiring Medicaid Special needs planning coverage to all patients up to 185% of the Federal Poverty Level (that over 35k, and a single person’s) to test, we helped more than 1,500+ patients under coverage under this program.

Health Care
With your support, we:
- Increased a patient’s annual access from our PPNNE patients.
- Implemented Electronic Health Records (EHR) at two health centers, with another nine sites scheduled to go live in 2014. EHR improve coordination between health centers and providers, reduce the likelihood of medical errors, and reduce administrative costs.
- Completed a successful Telemedicine pilot in Vermont’s Northeast Kingdom, paving the way for increased access to medical care in rural communities.
- Provided care to emergency patients, including those with HIV, AIDS, pregnancy-related health, Low Birth Weight, and drug abuse from 10 to 20%.

Education
With your support, we:
- Expanded our peer education program in Vermont, and laid the groundwork to launch a similar program in New Hampshire in early 2014.
- Doubled the audience we reached on our Youtube channel A Naked Notion, which provides sexual health information through a popular video series with vlogger Laci Green.

2013 ACCOMPLISHMENTS

We put patients in control of their sexual health by empowering them with knowledge and choosing and making a difference in the lives of more people. We are the provider of choice.

LOCATIONS

PPNNE Program Support Contact Information

Maine
900 Franklin Ave., Suite 300
Burlington, VT 05401
1.800.367.8188

New Hampshire
77 South Main St.
West Lebanon, NH 03784
1.800.622.4122

Vermont
443 Congress St., 3rd Floor
Portland, ME 04101
1.800.854.9762

www.ppnne.org/donate

We put patients in control of their sexual health by empowering them with knowledge and choosing and making a difference in the lives of more people. We are the provider of choice.
For nearly 50 years, our patients have relied on us because no one else does what we do. I’m so grateful to know you are standing with us.

I’m happy to share with you this report on our work because the need for the unique services and care PPNNE provides will only increase.

This is one of many stories about our Navigator work: this is the kind of difference we strive to make in people’s lives every day.

We are Unique in New Hampshire.

Our patients have health issues that are either not covered by health insurance at all or are only covered in a limited or non-traditional way. Because of this, we are often a patient’s last chance before becoming uninsured or losing access to care.

Our patients are not a single group, either. People may be single or married. No matter what their backgrounds or their health care histories, our patients need unique and non-traditional care.

This is the work of PPNNE. This is the kind of difference we make in people’s lives every day.
MAKING A DIFFERENCE EVERYDAY

By now we’ve all heard numerous stories about the profound impact Planned Parenthood has on people’s lives and removed much of the misunderstanding about their insurance needs. We celebrate and mourn the lives of our patients every day. We wish to share with you this time of the year when Meagan Gallagher, President & CEO

We provide a special level of health care that is one of the most important of our lives. We value the health care system and the relationships we have with our patients’ lives to remove any stigma and ensure sexual health issues from harm. Our patients’ lives have a variety of needs and experiences. Our patients may be in college or working; she may be in her early twenties or a young man. She may be a parent or a single person. She may be in a troubled marriage or need answers quickly. She may be uninsured, overwhelmed, and need our help. She may come to us for a pregnancy medical procedure or a same-day medical appointment, but also to take care of her health insurance needs in a manner that was efficient, effective, and caring.

I am grateful to know you are standing with us. I am happy to share with you this report on our work in 2013.

In 2013, PPNNE served 66,540 patients with 85,000 visits.

Our Mission

To provide, promote, and protect access to reproductive health care and sexuality education. We believe everyone can make voluntary choices about their reproductive and sexual health.

Our Leadership

2013 PPNNE Board of Directors

Kathy Landry, Vice President of Human Resources

Yvonne DePalma, Vice President of Education & Training

Steven W. Sinding, Ph.D., Secretary

Margot Milliken, Treasurer

Joanne D’Arcangelo, Chair

Benjamin T. Siracusa Hillman, Executive Director

Nicole Clegg, Vice President of Public Policy, Maine

Our Services

In 2013, PPNNE served 66,540 patients with 85,000 visits.

Net Patient Service Revenue

Other Income

Contributions & Bequests

Operating Revenue

Marketing & Communications

75%

Education & Training

16%

65,096 visits

New Hampshire and Vermont, for a total of 1,545,000 visits.

Services Provided:

• All forms of women of all ages
• Birth control, including emergency contraception
• Testing and treatment for urinary and vaginal infections
• Testing and treatment for HIV
• Screening and testing
• Screening for sexual, mental, technical, sexual, and adolescent
• Immunosurveillance
• Pregnancy testing
• Options counseling, including prenatal, abortion, and adoption
• Birth control, including emergency contraception
• Annual exams for women of all ages

Patients came to us seeking:

15%

2013 Operating Expenses

152,643,000

17%

Marketing & Communications

16,385,000

1%

Other Income

3,132,758

17%

Operating Revenue

226,062

14%

Net Patient Service Revenue

171,166,000

13%

Federal, State, & Local Funding

19,567,000

12%

Contributions & Bequests

1,361,000

10

Income

We’re excited to share with you this time of the year when we celebrate and honor those who have made this special commitment to the future of PPNNE and its future growth.

Here we celebrate and honor those who have made this special commitment to the future of PPNNE and its future growth.

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• Options counseling, including prenatal, abortion, and adoption
• Birth control, including emergency contraception
• Annual exams for women of all ages

Patients came to us seeking:

15%
MAKING A DIFFERENCE EVERYDAY

By now we've all heard numerous stories about the important health and reproductive rights decisions that patients come to us to inform Americans about their insurance options.

I’m so grateful to know you are standing with us.

I’m happy to share with you this report on our work in 2013.

Now, as health care reform brings the promise of a healthier life and a decrease in cost of care, we have an obligation to our patients to make sure that all Americans have access to the care they need and deserve.

We applied for and received three major grants to bring to the exam room. Our patients came to us seeking:

Pre- and post-menopausal care

Preconception education

Colposcopy and cryotherapy

Screening for cervical, breast, testicular, ovarian, uterine, skin, and bone cancer

Testing and treatment for urinary and vaginal infections

Birth control, including emergency contraception

A woman in her thirties came into our Burlington health center for help with some negative experiences with the Medicaid office in her home state. Debbie, the Navigator, helped her enroll in Medicaid and can be scary or intimidating. They come to us knowing that we offer expert care regardless of their insurance status.

We are their provider of Choice.

As we entered the new year, the promise of health care reform was realized in the Affordable Care Act, which brought to the exam room. Our patients came to us seeking:

The Honorable Helen Carris*  
Roland Carreker*  
Jay* & Elizabeth Calkins  
Suzanne H. Bosch  
Ms. Julie L. Bomengen  
Gunard Erik Bergman  
Debby Bergh  
Miss Esther M. Barlow*  
Chas Baker*  
Meredith Babbott  
Estelle Atwood*  
Anonymous (59)  
VP of Development at ellen.gitomer@ppnne.org or 1-800-622-4122.

Our leaders – members of our Future of Choice society – recognize the need to protect our work in tough times while increasing ppNNe’s legacy donors – members of our Future of Choice society – recognize the need to protect our work in tough times while increasing ppNNe’s annual operating revenue, as the Affordable Care Act made health care more accessible.

We are their provider of Choice.

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In 2013, ppNNe served 42,649 patients at our 8 health centers across Maine, New Hampshire and Vermont, for a total of 65,685 visits.

Our MISSION is to provide, promote, and protect access to reproductive health care and sexuality education so that all people can make decisions about their reproductive and sexual health.

Our Mission Team

Ronald J. Dolan  National President & CEO  
Robert B. Rogers  President  
Heather Bushey  Chief Financial Officer  
Lisa K. Friel, Ph.D., Chief Strategy Officer  
Ellen Gitomer 9, Vice President of Development  
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We are their provider of Choice.
A LETTER FROM MEAGAN GALLAGHER, PRESIDENT/CEO

To our Patients, Donors, Governments, and Partners,

As Meagan Gallagher, President/CEO of PPNNE, I am proud to present our 2013 Annual Report.

We are dedicated to providing expert reproductive health care — regardless of a patient’s insurance status, ability to pay, or the consequences of their reproductive decisions — to people of all ages and sexual orientations. This year, we made strides in the following areas:

- Doctoring the doctors
- Helping women
- Promoting policies

Our financial health and projections — which were recently reported by the New Hampshire Department of Health and Human Services — are strong. We continue to be an asset to our communities.

Warmly,

Meagan Gallagher, President/CEO

OPERATING REVENUE & EXPENSES

2013 Operating Revenues $18,440,823

2013 Operating Expenses $18,327,480

NET OPERATING REVENUE $113,343

SERVICES & A GLANCE

In 2013, PPNNE served 26,600 patients at our 16 health centers across Maine, New Hampshire, and Vermont, for a total of 65,695 visits.

Services Provided:

- Monthly care for women of all ages
- Birth control, including emergency contraception
- Testing and treatment for anxiety and sexual directions
- Testing and treatment for HIV
- Counseling and testing
- Screening for cancer, breast, cervical, stool, and eye examinations
- Colorectal and chlamydia
- Psychiatric and mental health
- Pregnancy education
- Options counseling, including prenatal, abortion, and adoption assistance
- Throat and post-natal care
- Sexually transmitted disease
- Immunizations, flu shots, and health care

Patients came to us seeking:

- 15% Transgender
- 17% Annual exams, cancer screenings, & Pap tests
- 7% Pregnancy testing
- 5% Mental health

FUTURE OF CHOICE SOCIETY

Legacy donors condiciones of their estates: Choose to recognize PPNNE in their wills, or give us a gift in a life insurance plan, through a bequest or trust.

For more information on making a legacy gift, contact Ellen Gitomer, VP of Development at ellen.gitomer@ppnne.org or 1-800-622-4122.

Our Mission: Encourage and protect access to reproductive health care and sexuality education. An educated and informed public can make voluntary choices about their reproductive and sexual health.

Our Leadership

President & CEO
Meagan Gallagher, President/CEO

Vice President of Public Policy, Maine
Nicole Clegg

Vice President of Public Policy, New Hampshire
Roberta Carnwath

Vice President of Development
Ellen Gitomer

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For more information on making a legacy gift, contact Ellen Gitomer, VP of Development at ellen.gitomer@ppnne.org or 1-800-622-4122.

To provide, promote, and protect access to reproductive health care and sexuality education. An informed and educated public can make voluntary choices about their reproductive and sexual health.

We are the Providers of Choice.

As our health care reforms continue, we are committed to providing expert reproductive health care — regardless of a patient’s ability to pay or the consequences of their reproductive decisions. We will not allow mistakes in our health care system to doom people to future mistakes.

We offer our patients a range of comprehensive reproductive health care, knowing that we are not expert care only of their ability to pay and the consequences of their reproductive decisions.

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2013 ACCOMPLISHMENTS

Advocacy
With your support, we:
- Continued the fight to protect reproductive freedom, blocking three anti-abortion bills in Maine.
- Worked with the Portland, Maine City Council to establish a 30’ buffer zone around Planned Parenthood facilities in Maine.
- Passed an Expanded Partner Therapy (EPT) bill in Vermont, allowing the partner of a patient diagnosed with certain Sexually Transmitted Infections to receive a prescription.
- Passed a bill in Vermont establishing a pilot program to test telemedicine provided outside of a health center. The model would be available for patients to see a health provider virtually at home or in their mobile devices.
- Expanded comprehensive patient care programs in Maine, Massachusetts, and New Hampshire, and helped more than 4,600 individuals that receive insurance coverage to see the physician and nurse practitioner inside those programs.
- Passed a bill in Vermont expanding Medicaid eligibility for patients up to 185% of the Federal Poverty Level (in some cases, for a single person) to 198%, thus making more health care coverage available under the program.

Health Care
With your support, we:
- Served 42,649 patients at our Planned Parenthood facilities.
- Implemented Electronic Health Records (EHR) at four health centers, with another nine sites scheduled to go live in 2014. EHR improve coordination between health centers and providers, reduce the likelihood of medical errors, and reduce administrative costs.
- Completed a successful telemedicine pilot in Vermont’s Northeast Kingdom, paving the way for increased access to medical care in rural communities.
- Provided care to 42,649 patients, including more than 66,000 STI tests, 13,000 pregnancy tests, 5,000 Pap tests, and 8,000 breast exams, and over $9 million in free or discounted care.

Education
With your support, we:
- Expanded our peer education program in Vermont, and laid the groundwork to launch a similar program in New Hampshire in early 2014.
- Doubled the audience we reached online, garnering more than 1.7 million views on our Youtube channel A Naked Notion, which provides sexual health information through a popular video series with vlogger Laci Green.

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We put patients in control of their sexual health by empowering them with knowledge and choice and celebrating their unique sexuality. We are reaching further, talking louder, and making a difference in the lives of more people. We are the provider of choice.
A MESSAGE TO OUR SUPPORTERS

Your support makes our work possible. Together, we change people’s lives.

In 2013, PPNNE served more than 42,000 women, men and teens. That is 42,000 lives you helped change for the better. It is something to be proud of, and we’re so grateful for your partnership.

“Thank you for making sure my health comes first. Thank you for helping me in my times of need. Thank you for guiding me when I have questions. Thank you for being financially accessible. Thank you for making a difference. And thank you from my parents, my siblings, my grandparents, my boyfriend, my future husband, and my future babies who will all have a better life because of what you do!”

- A PPNNE patient from NH

This is exactly what we mean when we say we are the Provider of Choice for our patients. This is the special brand of health care we provide. This is the work we do every day. This is what your support makes possible.

on behalf of the staff and the patients of PPNNE, thank you.

2013 ACCOMPLISHMENTS

Advocacy
With your support, we:

- Continued the fight to protect reproductive freedom, blocking three anti-abortion bills in Maine.
- Worked with the Portland (Maine) City Council to establish a 39-foot patient safety zone at our Portland Health Center to protect our patients from harassment.
- Passed an Expanded Partner Therapy (EPT) bill in Vermont, allowing the partners of patients diagnosed with certain sexually transmitted infections to receive prescription drugs.
- Passed a bill in Vermont establishing a pilot program to send information about a health center. This would allow patients for patients to receive continued services at other out-of-state mobile clinics.
- Received competitive grant awards in Maine, New Hampshire, and Vermont, and helped more than 3,000 individuals that receive services in the state, who also received $18 million in state and federal funding to launch a health insurance and outreach program in Southern Maine.
- Passed a bill in Vermont requiring medical schools to ensure all patients on 180% of the Federal Poverty Level (just over $21,000 for a single person) to be eligible for Medicaid, which provides sexual health information through a popular video series with vlogger Laci Green.

Health Care
With your support, we:

- Awarded a grant to improve care for over 400 of our PPNNE patients.
- Implemented Electronic Health Records (EHR) at four health centers, with another nine sites scheduled to go live in 2014. EHR improve coordination between health centers and providers, reduce the likelihood of medical errors, and reduce administrative costs.
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LOCATIONS

PPNNE Program Support Contact Information

Hemophilia 142 St. James Ave., Suite 301 Burlington, VT 05401 1-800-287-8188

New Hampshire

By South Main St., Suite 105, 2nd Floor Manchester, NH 03101 1-800-622-4122

Maine

153 Fore Street, 4th Floor Portland, ME 04101 1-800-854-9762

www.ppnne.org/donate

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