



Planned Parenthood Arizona, Inc.

## Visit Instructions: **Urinary Tract Infection (UTI)**

### **Important Considerations Before Your Appointment:**

- If you are taking over-the-counter medications they may interfere with certain lab tests and should be stopped.
- For the urine test, please do not urinate for an hour before your visit.

### **For Your Visit:**

- Payment is expected at the time of service (cash, credit card or money order; no personal checks, please). If you are using a credit card you will need to provide photo ID. If someone will be making a payment on your behalf they should be there with you and also prepared to present photo ID.
- Please bring **valid photo identification** and, if you have insurance, **a hard copy of your insurance card**, to present when you check in for your appointment.
- We ask that you **do not bring children with you to your appointment** – for their safety, children cannot go into the back office.
- If you are running late, call us, so that we can provide you with your options for the day. If you are late, we do reserve the right to reschedule.
- Please let us know 24 hours in advance if you need to cancel or reschedule your appointment.