

The goal of Planned Parenthood is to provide you with high quality health care at an affordable price. We offer the following information to help you understand our financial policies and aid you in planning for payment. Please ask us if you have any questions about our fees, our policies or your responsibilities.

### **Insurance**

We will ask for your insurance card at your first visit to obtain a copy for our records. We may occasionally request a copy at a later date in order to update your records, so please have your insurance card every time you visit one of our health centers.

Your insurance policy is a contract between you and your insurance company. As a courtesy, Planned Parenthood will file a claim for you. However, we will not become involved in disputes between you and your insurance carrier. This includes, but is not limited to, deductibles, co-payments, and non-covered charges. We will supply information to your carrier as necessary. If your insurance company does not pay Planned Parenthood, you will be held responsible for payment.

All co-payments must be paid at the time of service as required by your insurance contract. If your insurance company has not paid your claim or paid only a portion of your claim, you will receive a statement from us notifying you of the amount due.

### **Confidentiality**

If your insurance coverage is through your parent or a spouse, confidentiality cannot be guaranteed when we file a claim for you. This is because a statement of your services is sent to the holder of your insurance policy. Planned Parenthood has no control over this process. If confidentiality is an issue for you, please make other payment arrangements with health center staff.

### **Medicaid and Take Charge**

Most Medicaid plans cover family planning services. You will be responsible for paying for uncovered services.

As with private insurance plans, confidentiality cannot be a guaranteed. This is because Medicaid will bill any other medical insurance your family may have. Planned Parenthood has no control over this process.

Take Charge is Washington State Medicaid program that covers annual family planning visit and birth control methods for women and limited services for men. To read more about Take Charge, please visit the [Take Charge page](#).

### **Sliding Scale Services**

If you do not have current medical insurance or Medicaid, you may be eligible for family planning services at discounted rates based on your household size and income. To learn more about our discounted services, please visit [Family Planning Sliding Scale Service page](#).

### **Other payment options**

You may be eligible for certain other programs that cover some services offered at Planned Parenthood:

- Free chlamydia and gonorrhea screening and treatment for low-income women and men (age restrictions apply).
- Free annual exam and mammogram through Washington State's Breast & Cervical Health Program for uninsured or underinsured women over 40 years of age. Funding for this program is limited.
- Merck Patient Assistance Program offers free HPV vaccines to uninsured clients. You will be responsible for \$38 administration fee.

Our health center staff will assist you to find a program that helps to pay for services received at Planned Parenthood.

### **Payment arrangements**

In the event the total balance due is more that you are able to pay, we will make reasonable payment arrangements in accordance with our financial policy. Please contact our health center staff to make arrangements.

### **Prompt Pay Discount Program**

We offer all self-pay patients who make payment in full at the time of service, a "prompt pay" discount of 25% from total charges for the date of service. To qualify for the discount:

- Clients must pay their balance in full at the time of service including any previous balances
- Clients with Private Insurance and/or Medicaid coverage receiving services which are not covered or would be subject to deductibles and co-insurance.
- Uninsured and receiving services that are not available on a sliding scale fee schedule. Only charges billed at full fee qualify for prompt pay discount. Prompt pay discount will not be offered in addition to the sliding scale discount.

The discount applies to all services available at Planned Parenthood.