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Educate.
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Planned Parenthood
Southeastern Pennsylvania
Annual Report 2013

## FISCAL YEAR 2013 BROUGHT CELEBRATION, HEAD-ON CHALLENGES, AND HISTORIC OPPORTUNITIES FOR US.

On January 22nd, we celebrated the 40th anniversary of the *Roe v. Wade* decision, which affirmed that the constitutionally protected right to privacy includes every woman's ability to make her own personal medical decisions, ostensibly without the interference of politicians. Four decades later, a majority of Americans still agree that personal healthcare decisions should be left up to the woman.

On the Pennsylvania front, in December 2012 Governor Corbett signed into law Senate Bill 732, which is composed of politically-motivated regulations on abortion centers, purported to enhance safety. In reality, the bill required the centers to make unnecessary, costly and burdensome renovations that did nothing to enhance our already safe and high-quality services. We were granted Ambulatory Surgical Facility licenses after completing a process that included significant construction, policy changes, facilities-related regulations, and additional staff-training requirements.

As we prepared for the single biggest opportunity for Planned Parenthood, the implementation of the Affordable Care Act (ACA), we developed a multi-pronged approach to reach, educate, and engage women in our communities about the benefits available under ACA to begin in October 2013. We began the planning process for the implementation of Electronic Medical Records, which will improve the overall patient experience through increased efficiencies, and our ability to collect critical clinical-outcome data that will continue to ensure quality care. We assessed all of our health centers in preparation for the new competitive marketplace, and developed plans to improve access and enhance the appearance of our facilities. We expanded our reach in our four-county region by opening our brand-new Upper Darby Health Center in December.

Our Marketing efforts hit the streets this fiscal year to promote PPSP's services through tabling and crowd canvassing. Our *Promotores de Salud* Program – a community-based health education and outreach program using our own ambassadors – worked to increase reproductive health knowledge and awareness of our services, and improve outcomes in the Latino communities of Norristown and Coatesville.

Throughout the year, your support of and commitment to our work continued to inspire us to steadfastly provide our services and programs, and advocate to protect our rights. We thank you.

Dayle Steinberg
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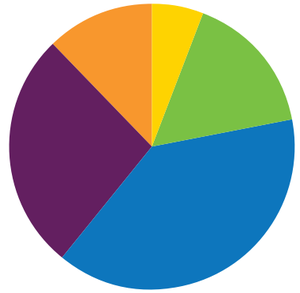
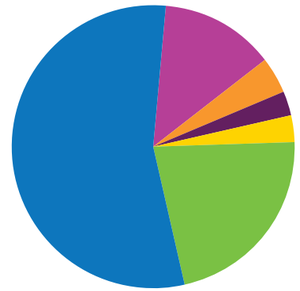
## WHERE THE MONEY COMES FROM



- Patient Services (Health Centers) 39%
- Patient Services (Surgical Centers) 27%
- Government Grants & Contracts 12%
- Other Program Fees 6%
- Community Support 16%

## WHERE THE MONEY GOES



- Patient Services (Health Centers) 55%
- Patient Services (Surgical Centers) 22%
- Education & Professional Development 3%
- Public Information & Advocacy 3%
- Fundraising 4%
- Administration 13%

### REVENUES

| | |
|---|---|
| Patient Service Revenues (Health Centers) | $7,333,951 |
| Patient Services (Surgical Centers) | $4,959,057 |
| Government Grants & Contracts | $2,256,674 |
| Other Program Fees | $1,065,262 |
| Community Support | $3,016,318 |
| **Total Revenues for Client Services** | **$18,631,262** |

### EXPENSES

| | |
|---|---|
| Patient Services (Health Centers) | $10,127,262 |
| Patient Services (Surgical Centers) | $4,084,878 |
| Education & Professional Development | $556,640 |
| Public Information & Advocacy | $477,139 |
| Fund Raising | $818,262 |
| Administration | $2,415,173 |
| **Total Expenses For Client Services** | **$18,479,354** |

# PATIENT SERVICES ACCOMPLISHMENTS

The Patient Services Department focused on five main projects: relocating the Yeadon Health Center to a new facility in Upper Darby, PA; licensing our two surgical centers in Philadelphia as Class B Ambulatory Surgical Facilities; conducting a comprehensive assessment of electronic medical record readiness and planning for implementation; working to develop a Patient Experience Survey which was implemented at all centers; and starting two new PPFA core services (Rapid HIV and Gardasil vaccine) at all health centers. In addition, the Research Department's Internship Program won a 2013 Affiliate Excellence Award in the Professional Education & Training category. We continued to provide quality, affordable and convenient reproductive healthcare, detailed as follows:

- 73,184 family planning visits were provided to 42,984 women, men and teens in 13 health centers; of these 24,506 visits were "walk-ins" (patients seen without appointments).
- 10,669 abortions were performed in four sites; 33% of these were medication abortions.
- 8,245 women were screened for cervical cancer through pap tests; 718 were provided follow-up care.
- 8,303 doses of Emergency Contraception were distributed.
- 1,334 women received mid-life services.
- 702 women had IUDs inserted and 320 had contraceptive implants inserted, marking a 57% increase in implant insertions over the previous year.
- 11 different clinical trials including drug studies, diagnostic testing, specimen acquisition and behavioral intervention were conducted by our Research Department; 1,150 subjects were enrolled in studies.

We are unwavering in our belief that all people deserve high-quality, affordable health care.

# EXTERNAL AFFAIRS ACCOMPLISHMENTS

External Affairs expanded our planning, research and collaborative work this year related to the upcoming implementation of the Affordable Care Act (ACA). Legislative attacks continued, however, demanding our strong organizing, media and lobbying efforts to protect access to reproductive health care. We also worked to facilitate a grassroots voice to speak out on our issues, developed and maintained relationships with legislators, and worked with others to maximize our effectiveness. External Affairs counts the following highlights:

- Increased our Planned Parenthood Action Network (PPAN) by means of grassroots efforts, adding more than 4,000 names for a total of 65,161.
- Worked with legislators to try to amend or defeat HB 818, a law which bans insurance coverage for abortion services in the new health marketplace.
- Participated in coalition work focused on the ACA implementation, including the Pennsylvania Health Access Network/ Cover the Commonwealth, Pennsylvanians for Choice and Raising Women's Voices.
- Worked closely with our state and national offices on preparing for ACA implementation and providing community education about the law.
- Revamped our Health Center Advocacy Project with help from summer interns, conducting Healthy Neighbor canvasses, gaining more than 250 new supporters and reaching more than 1,000 households.
- Tallied 7,057 volunteer hours, saving PPSP $149,961.25. We conducted 8 volunteer trainings with a total of 92 participants.
- Reached out to local media resulting in 38 media appearances, including in *The Philadelphia Inquirer*, *Philadelphia Daily News*, CBS Philly, *Philadelphia Gay News*, ABC Philadelphia, KWY, WURD, *The Daily Beast*, national NPR, *The Huffington Post*, and the *Guttmacher Policy Review*.
- Celebrated the 40th anniversary of Roe v. Wade with a visibility event on Broad Street that attracted 75 supporters, and an op-ed that was placed in both *The Inquirer* and *The Public Record*.
- Continued our social media presence with 561 new Facebook likes (1,277 lifetime likes in FY13), and 160 posts. Continued to tweet with 194 new Twitter followers and 580 lifetime followers.

We proudly fight for women to be able to get the reproductive services they need.

# EDUCATION AND PROFESSIONAL DEVELOPMENT ACCOMPLISHMENTS

PPSP provides sexuality education programs to approximately 5,000 teens, parents and youth-serving professionals of varying backgrounds and cultures each year. Our approach in these programs is intensive and realistic, and is delivered via curricula that is age-appropriate, population-specific, and, where necessary, bilingual/ bicultural. We continued to provide education and training to a diverse community in our four-county service area, including the following:

- 921 students visited our Health Resource Centers in 2 Philadelphia high schools.
- 27 students participated in our deaf gay male program at the Pennsylvania School for the Deaf and 53 students participated in our other offered programs.
- 25 students participated in our Latinas Unidas program, our after-school pregnancy prevention program for young, low-income Latina girls in Chester County.
- 23 teens participated in our Teen Success program for pregnant and parenting teens.
- 36 young LGBTA women and men participated in weekly group meetings and activities with their peers in a safe environment at SPOT, a Space to be Proud, Open and Together.
- 104 Achieving Independence Center members were tested for sexually transmitted diseases; 23 peer educators were trained; 431 attended Healthy Relationship classes; and 33 were referred to our Elizabeth Blackwell and Locust Health Centers.
- 3,387 young people in our four-county service area benefitted from our Community Education programs on STI, pregnancy prevention, and more than a dozen other topics.
- 159 youth-serving professionals were provided with professional development programs by PPSP.

We are tireless in our efforts to provide education and information so people can make their own health decisions.

# THANK YOU DONORS

## Fiscal Year 2013 Annual Campaign and Special Gifts

July 1, 2012 – June 30, 2013

We are grateful to the more than 9,500 donors in our service area for generously supporting Planned Parenthood Southeastern Pennsylvania and Planned Parenthood Federation of America in Fiscal Year 2013. Your commitment enabled us to provide the reproductive healthcare services and information people need to plan their families and their futures. We are grateful to all of our donors, but space and resources only allow us to acknowledge those supporters who contributed $250 or more to our healthcare services, education programs, and advocacy initiatives.

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