

Patient's Rights and Responsibilities

As one of our patients, you have choices, rights, and responsibilities.

Patients' Rights:

1. To be treated with dignity and respect.
2. To receive information about the services and costs.
3. To be introduced to the people serving you.
4. To know that what you say will be confidential.
5. To know that your privacy will be respected.
6. To receive explanations for the service performed.
7. To receive answers to your questions.
8. To review your medical records.
9. To consent to or refuse any care or treatment.
10. To request testing for STD's or other lab tests we offer.
11. To request or refuse a clinician.
12. To have your needs addressed.
13. To be free from neglect; exploitation; and verbal, mental, physical or sexual abuse.

Family Planning patients also have the right to:

1. Decide whether and when to have children.
2. Know the effectiveness, possible side effects and problems of all methods of birth control or treatments prescribed.
3. Participate in the selection of a birth control method, lab tests, and treatments that we offer.
4. Opt against, change, or discontinue receiving family planning services at any time.

You have the responsibility to:

1. Give accurate information about your medical history.
2. Make certain that you understand all instructions.
3. Follow health care advice and medical instructions.
4. Report any changes in the condition of your health.
5. Honor your appointments or give 24 hours' notice before cancellations.
6. Pay for services you received.

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